

## Diving Deep into the Common Needs and Resources

### Breakout Groups:

Group 1: Participant names

Group 2: Participant names

Group 3: Participant names

Group 4: Participant names

### Activity 1: Directory Walkthrough (5-7 minutes)

- ❖ Goal: Familiarize yourself with the format of the directory.
- ❖ The links below take you to the directory. Each tab on the bottom is a different need domain. This directory is constantly updated by a team of 20-30 volunteers so the most recent information is reflected.
- ❖ Links to the directory:
  - English: [tinyurl.com/duccovid19resources](https://tinyurl.com/duccovid19resources)
  - Spanish: [tinyurl.com/duccovid19recursos](https://tinyurl.com/duccovid19recursos)
- ❖ As you explore think about:
  - What is one thing you like in the format of the directory?
  - What is one thing that could be improved?

### Activity 2: Deep Dive Into the Resources

#### General Flow:

Learn about the need domain → research assigned resource → Report out to the whole group → discuss with experienced volunteers → learn about a new need domain..

- ❖ Goal: Learn more about the commonly referred resources.
- ❖ Description: For each need domain, four commonly referred resources are identified. Each breakout group will research the assigned resource using the directory or any other sources and report out to the whole group.

- ❖ In breakout rooms, each person should pull up the resource directory on their computer. One person may consider sharing their screen. Take 5-6 minutes to find your resource in the directory and be prepared to report on the following to the whole group:
  - How does this resource specifically address a patient's need (e.g. what services are provided)
  - Which populations do they serve?
  - Best way to access the resource
  - Languages
  - What additional info would you like to know about this resource?

**We will repeat this activity for all 6 need domains:** Food, Housing, Medical Care, Finances, Behavioral and Mental Health, and Transportation.

Below are the assigned resource for each group

**Food Insecurity:**

Food Pantries Handout (on directory look for Durham Area Food Resources Locator)	Participant names
SNAP	Participant names
More in my Basket	Participant names
Durham FEAST (both pick-up and delivery)	Participant names

**Housing:**

Durham Rental Guide (see link below)	Participant names
Durham Housing Authority	Participant names
Catholic Charities of Durham	Participant names
Durham Rescue Mission	Participant names

Durham Rental Guide (this is overwhelming - how might you use this to help a patient)  
[https://reinvestmentpartners.org/file\\_download/inline/cd5fe558-5746-42dd-b5f3-896b33093d5f](https://reinvestmentpartners.org/file_download/inline/cd5fe558-5746-42dd-b5f3-896b33093d5f)

## Medical Care:

Senior PharmAssist (prescription drugs tab in the CBO directory and the medical care tab!)	Participant names
Project Access	Participant names
NC MedAssist (prescription drugs tab in the CBO directory)	Participant names
Lincoln Medication Voucher ((prescription drugs tab in the CBO directory)	Participant names

## Finances:

Unemployment Benefits	Participant names
Durham Department of Social Services (rent/utilities assistance) from handout	Participant names
Salvation Army (from handout)	Participant names
Urban Ministires (from handout)	Participant names

- Durham Department of Social Services, Salvation Army, and Catholic Charities are all on the financial assistance handout which is not public on the CBO directory:
  - [https://drive.google.com/file/d/1kvzxUefSkcCYJU6SP\\_C49pTKag2QSmHs/view?usp=sharing](https://drive.google.com/file/d/1kvzxUefSkcCYJU6SP_C49pTKag2QSmHs/view?usp=sharing)

## Behavioral and Mental Health:

Carolina Outreach	Participant names
Alliance Behavioral Health	Participant names
LCHC Behavioral Health	Participant names
Freedom House	Participant names

**Transportation:**

LCHC Transportation Slip	Participant names
Medicaid Van	Participant names
Go Durham Access Van	Participant names
Public Transportation (Durham Bus System)	Participant names