Conceptual Model for Duke Center for Research to Advance Equity in Healthcare (REACH Equity)

PRE-EXISTING FACTORS

PATIENT
- Socioeconomic Factors
- Culture
- Knowledge, Beliefs, Preferences
- Health Literacy, Resources, Needs
- Biology
- Environment
- Behaviors

PROVIDERS
- Socioeconomic Factors
- Culture
- Knowledge, Beliefs, Attitudes
- Bias, Stereotypes, Uncertainty

HEALTH CARE SYSTEM
- Care Processes
- Incentives
- Structure
- Policies

OUTCOMES
- Trust
- Satisfaction with Care
- Therapeutic Alliance
- Treatment Adherence
- Continuity of Care
- Health-Related QoL
- Functional Status
- Psychological Well Being
- Lower Healthcare Costs
- Improved Clinical Outcomes

PATIENT-CENTERED CARE IN THE CLINICAL ENCOUNTER

INTERPERSONAL
- Respect, Functional Support, Relationship-Building
- Non-discriminatory
- Whole-person Focused

COMMUNICATION
- Information Giving, Gathering
- Empathetic
- Attentive
- Comprehensible
- Whole-person Focused

DECISION-MAKING
- Participatory, Shared
- Evidence-Based
- Need/Preference-sensitive

LEGEND:  ◆ = PROJECT 1  ★ = PROJECT 2  ■ = PROJECT 3