# Duke Guide to **Health Insurance for Post Docs**

This information is also available in Mandarin and Spanish.

## The what??

Since the needs of each employee are different, Duke offers **four** insurance plans that post docs can choose from:

- 1. Duke Select HMO\*
- 2. Duke Basic HMO\*
- 3. Blue Care HMO\*
- 4. Duke Options PPO\*

Human resources has created a <u>comparison chart</u> for each of the plans to make it easier for you to choose the plan best for you!

### How do I enroll?

#### Three health insurance enrollment scenarios:

- 1. Newly Hired/Eligible: Enroll within 30 days after eligibility begins
- 2. Qualifying Life Event: Enroll within 30 days of the event
- 3. Open Enrollment: Depends on the year. Find more information on the **enrollment page** on the human resources website.

**Premiums\*** are dependent on the health insurance plan you choose and will be deducted from your check on a pre-tax basis.

# Does it cover routine physicals and exams?



**Yes!** Annual physicals, routine OBGYN screenings, and other common exams are covered, but a **copayment\*** may be required for **in-network\*** providers.

For some plans, you can see an **out-of-network\*** provider, but it will likely be more expensive.

# Can I see a nutritionist?

Yes, up to 6 appointments per year with Nutrition Services are **covered in-network\***. There is a \$20-\$25 copayment\* for the Duke Basic & Duke Select Plans.



## What about dental care? Vision care?

**Dental Plans:** There are <u>three dental plan</u> options, PPO Plan, Plan A, Plan B. The plans differ in the annual maximum benefit, as well as the deductibles\* and coinsurance\* amounts for certain services (i.e. fillings and crowns). **All plans cover preventative care** (i.e. routine exams & cleanings, x-rays, etc.). Please see your plan for the specific details.



**Vision Plan:** There is only <u>one vision plan</u>, which covers one vision exam per year for a \$30 copayment\* (in-network\*). Standard glasses lenses and contact lenses are covered-in-full once every 12 months (in-network\*). In addition, standard frames are covered in full once every 24 months (in-



# Is maternity care covered?

- Yes! A majority of both prenatal and post-delivery care. Depending
  on your specific plan, there is either a copayment\* and/or a
  coinsurance\* fee after the deductible for office visits and childbirth/
  delivery services and facilities.
- Infertility services are provided only at the Duke
   Fertility Center for employees with two years of
   service who have Duke Options or Duke Select.
   Testing is covered with a copayment\* for if you have
   Blue Care. Unfortunately, infertility services are not
   covered under Duke Basic.



# How do prescription drugs work?



When you fill a prescription at a pharmacy, you will pay between \$15 and \$25 for generic (off-brand) drugs, \$50+ for preferred brand drugs plus a \$100 deductible\*, and \$15+ for some specialty drugs.

Most contraceptive drugs, IUDs (intra-uterine devices), and birth control implants are covered. Talk with your provider to learn more.

# What about mental health services?

#### Mental health services are covered!

- Outpatient services are available for \$20-\$25 copayment\*/visit.
- Inpatient services are available. Please ask provider for details



You are welcome to go **out-of-network\***, but it is likely more expensive.

# What happens if I need emergency treatment?

You have two options (pro-tip: use the first option when possible):

- 1) Go to an **urgent care** center: You'll pay **\$35-50** for the visit. For Duke Options, you will be **10% of the cost** of X-rays, labs, and other services after your deductible. There is **no charge** for these services on the other plans.
- 2) Go to the **emergency room**: You'll pay a **\$250 copayment**, which will be waived if admitted. If you are admitted, there are additional charges for the **hospital stay**. In addition, you'll have to pay an additional amount for **emergency medical transportation**.

### Can I cover my spouse and dependents?

- Yes! Enrollment must occur within 30 days of a qualifying life event by completing the required forms.
- The addition of a spouse or dependent will increase the premium\* cost. In addition, it may affect the annual deductible\* and co-insurance\* maximum depending on your insurance plan.

## Does it cover Sexually-Transmitted Infection testing?

Sure, because **STI testing is like any lab test**. For most plans it is covered in full when you visit an innetwork provider\*. For **Duke Options**, you pay 10% of the lab fee after you reach your deductible\*.



#### \*Insurance terms

- Health Maintenance Organization (HMO): you pay a preset fee for medical services from registered providers
- Preferred Provider Organization (PPO): health providers partner with an insurance company to offer services for a substantial discount.
- Premium: Amount you pay for health insurance every month
- **Copayment:** A fixed amount you pay for a covered service after you've paid your deductible.
- In-network/Out-of-network: Providers that accept/don't accept your health insurance plan
- **Deductible:** Amount you have to pay before insurance kicks in.
- **Co-insurance**: The percentage of costs of a covered health care service you pay after you've hit your deductible.

## **Useful Contact Information**

- MyCharts: dukemychart.org (appointments, medical records, prescriptions, etc.)
- DukeHealth: 919-626-3854
- If you have an life-threatening emergency, please call 9-1-1.