

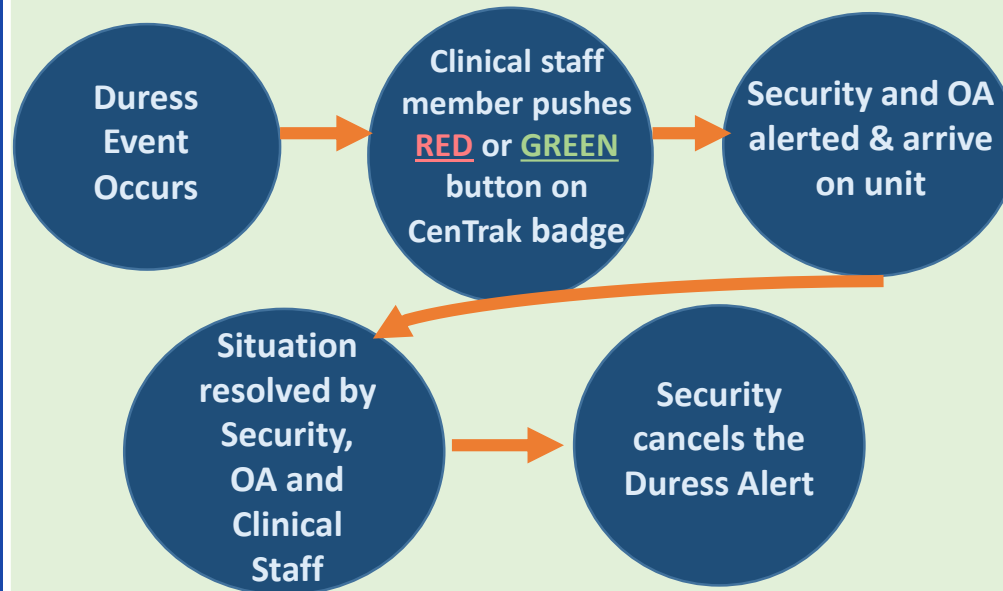
Clinical Education & Professional Development

Duress Calls Using CenTrak Badges

What it is:

Allows an alert to be sent to Duke Security and OA when staff believes someone may be harming or about to harm them or someone else.

How it works:



- Duress Event - Push the GREEN or RED button.
- YELLOW button tests the battery - MUST BE CHECKED AT THE START OF EACH SHIFT. BEEP and blinking light = battery is working.

Remember...

- Silent alarm located either on the wall or under designated desk can also be pressed to activate Duress Call.
- Tags need to be left at work. Exposure to higher temperatures depletes battery more quickly.
- Clean badges by wiping with an alcohol pad – allow to air dry.
- Did you press the button by accident? Call security to let them know. They will still stop by to check everything is OK.