Program

Time	Presidents Gallery	Presidents I	Presidents II	Presidents III & IV	Ambassador Duke	Ambassador Page	Ambassador Allen & McGhee
7 to 8 a.m.	**Vendor Check-in**						
8 to 9 a.m.	**Regristration, Breakfast**						
9 to 9:45 a.m.	**Registration, Vendor Displays**	**Implications of the Massive Open Online Course Phenomenon for the Future of Higher Education** *Julian Lombardi, OIT*	**Risk Assessments: Who, What, Why, and Where?** *Chuck Kesler, Duke Medicine ISO, Rachel Franke, University ISO*	**The Thing About Icebergs Is... Adapting to new challenges with a service based IT model** *Alan Cowles, IGSP-IT*	**The Evolution of IT, What's Next** *Matt Fielding-Russell, CDW-G*	**Learn what is happening with Support@Duke** *Paula Herber DHTS, Kevin Davis OIT, Chris Smith DHTS*	**Maestro Care: The Journey** *Greg Smith, DHTS*
10 to 10:45 a.m.	**Registration, Vendor Displays**	**Can the iPad Provide a High Quality Medical Education Experience?** *Glenn Setliff, Carla Nichols, School of Nursing*	**Security Awareness** *Craig Barber, Duke Medicine ISO, Phillip Batton, University ISO*	**Research Computing: Using the Condor Grid** *John Pormann, OIT*	**Tables: System Center 2012 Configuration Manager, Poster:Understanding Incident and Knowledge Management** *John Straffin, OIT, Poster by Stephanie Sutherland and Leah Ghedir, DHTS*	**Cisco-On-Cisco IT As a Service** *Sandy Thompson, Cisco*	**The JAMF Casper Suite @ Duke** *Michael Crispin, Trinity Technology Services*
11 to 11:45 a.m.	**Registration, Vendor Displays**	**Teaching Online: Working with Faculty to Create Online Course Videos** *Laurie Harris, OIT*	**Mobile Device Security** *Artem Kazantsev, University IT Security Office*	**Small Team Scrum & Kanban: Using Agile Methodologies to Produce Software at IGSP** *David Daniel, IGSP-IT*	**AVAAS (AV as a Service)** *Julian Phillips, Whitlock*	**Reporting in ServiceNow** *Chris Smith, DHTS*	**CrashPlanProE** *Jim Daigle, Pratt School of Engineering*
11:45 a.m. to 12:15 p.m.	**Program Break, Vendor Displays**	If your registration includes lunch, your name badge indicates the lunch choice you reserved. Conference staff will be available to tell you where to pick up lunch.					
12:15 to 1:30 p.m.		Keynote Address Mario Martinez CEO 360 Vantage					
1:30 to 2 p.m.	**Program Break, Vendor Displays**						
2 to 2:45 p.m.	**Vendor Displays**	**Supporting Sakai: Lessons learned and new features** *Elise Mueller, CIT*	**First Response to Recovery - Addressing Security Incidents** *Herb Commodore, University IT Security Office, Mike Caudill, Duke Medicine ISO*	**Panel: Teaching with Apple TV** *Miguel Bordo, Deb Kinney, Courtney Davis*	**How Flash-Optimized Storage Architectures Accelerate Performance and Simplify Storage For Virtualized Environments** *Garth Monnat, Nimble Storage*	**Panel: Support@Duke ideas, feedback, and improvements** *Kevin Davis, OIT*	**Tables: Developing a Centralized Digital Signage Solution, Tables: New Collaboration Options at Duke** *Jack D'Ardenne, OIT, Stephen Toback, OIT*
3 to 3:45 p.m.	**Vendor Displays**	**Mediasite at Duke Medicine, an Enterprise Capture Solution** *Sharon Kaiser, Medical Education IT*	**Collaborative Intelligence: Desiloed Data, Dashboards and Decisions with SharePoint** *Chris Lathrop, DHTS*	**Microsoft Office 365 at Duke** *Rhett Butler, OIT*		**Support@Duke Knowledge Base Group Discussion for University Users** *Erin Nettifee*	**Find IT (Splunk for IT data)** *Dan Cantrell, Law School*