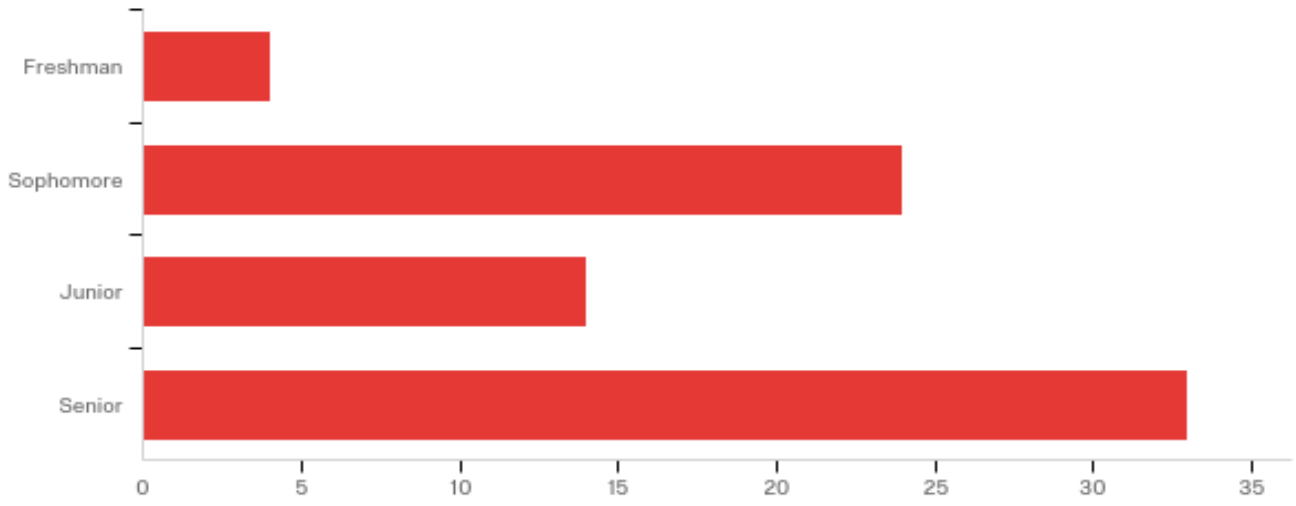
# Default Report

*Lost & Found at Duke*

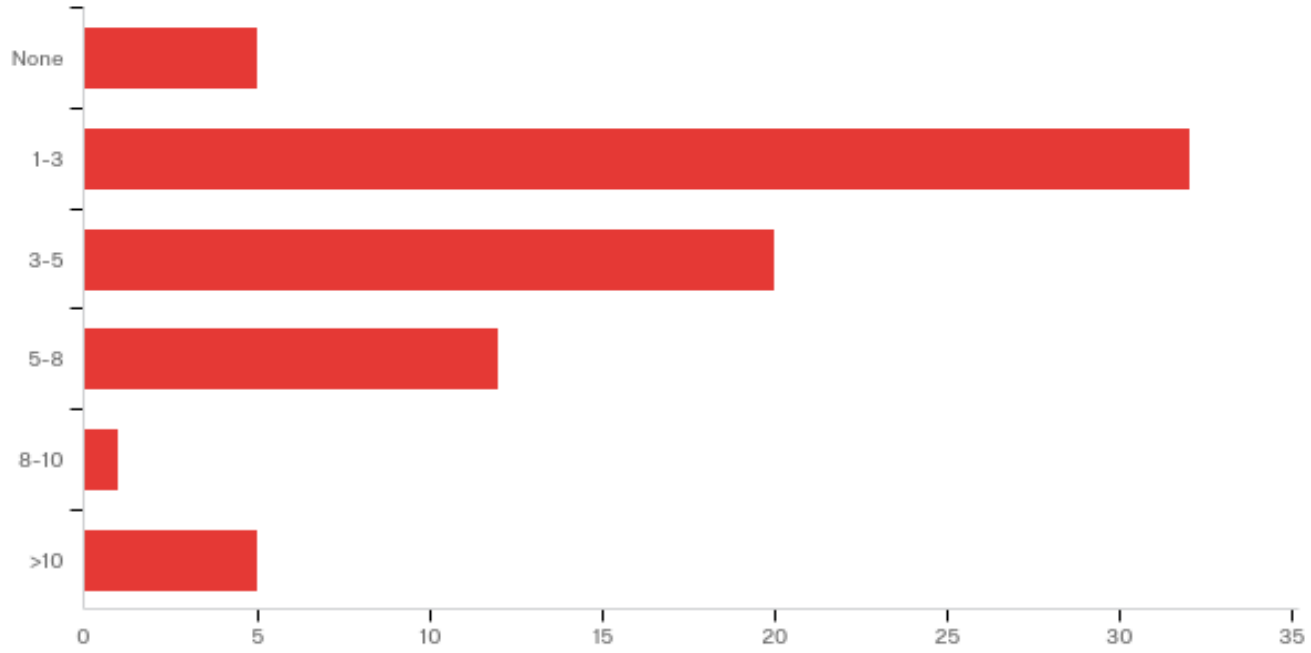
**September 26th 2017, 10:12 am MDT**

## Q1 - What year are you?




| # | Answer | % | Count |
|---|---|---|---|
| 1 | Freshman | 5.33% | 4 |
| 2 | Sophomore | 32.00% | 24 |
| 3 | Junior | 18.67% | 14 |
| 4 | Senior | 44.00% | 33 |
| | Total | 100% | 75 |

## Q2 - About how many items have you lost since being at Duke?

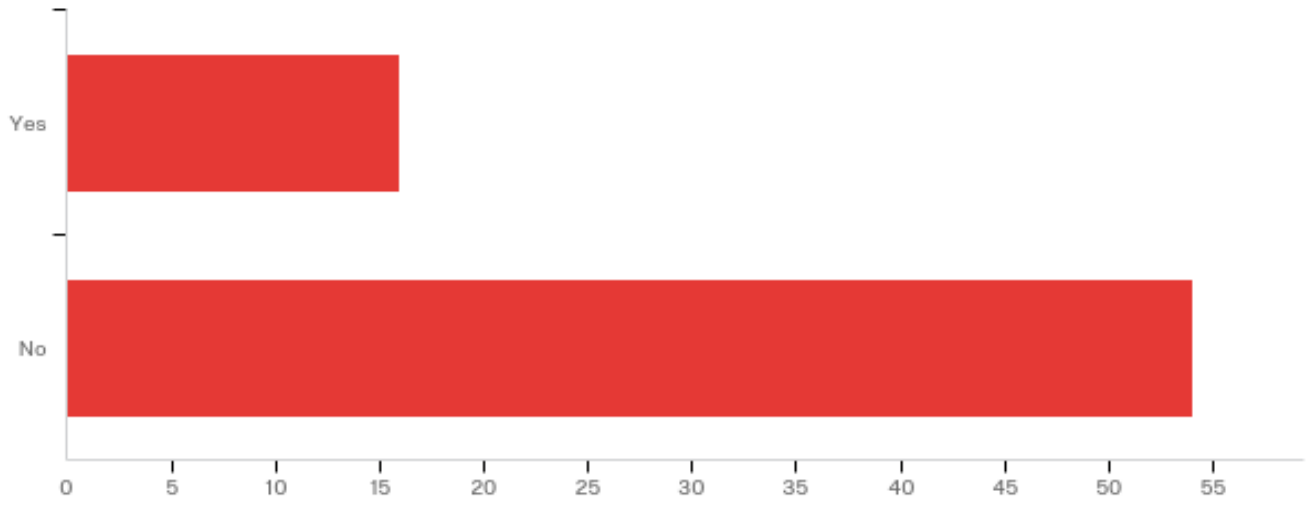



| # | Answer | % | Count |
|---|---|---|---|
| 1 | None | 6.67% | 5 |
| 2 | 1-3 | 42.67% | 32 |
| 3 | 3-5 | 26.67% | 20 |
| 4 | 5-8 | 16.00% | 12 |
| 5 | 8-10 | 1.33% | 1 |
| 6 | >10 | 6.67% | 5 |
| | Total | 100% | 75 |

93% of respondants said that they have lost something since being at duke

-~70% between 1-5 items

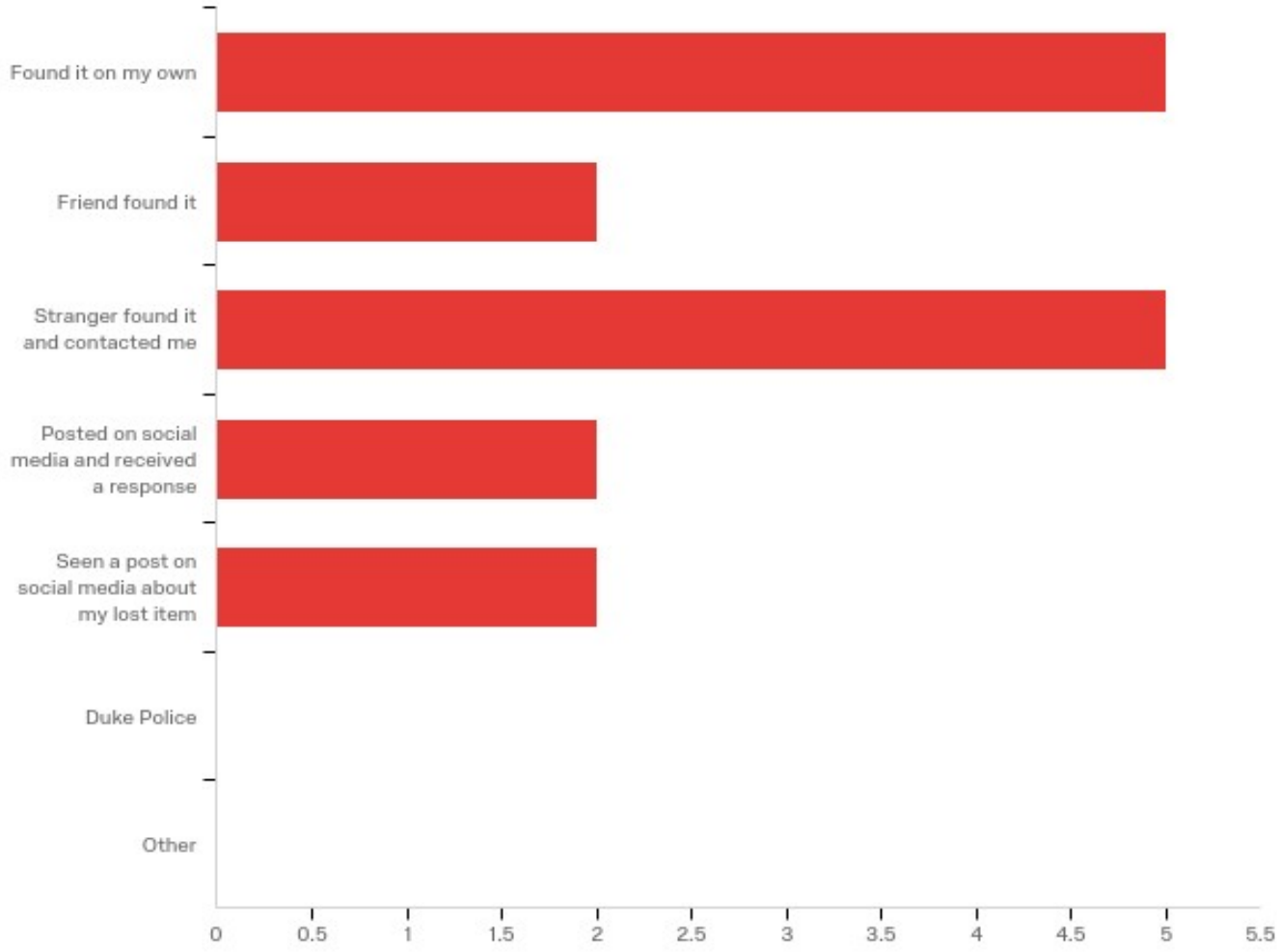
## Did you get the lost item back?




| # | Answer | % | Count |
|---|---|---|---|
| 1 | Yes | 22.86% | 16 |
| 2 | No | 77.14% | 54 |
| | Total | 100% | 70 |

-77% never received lost items back

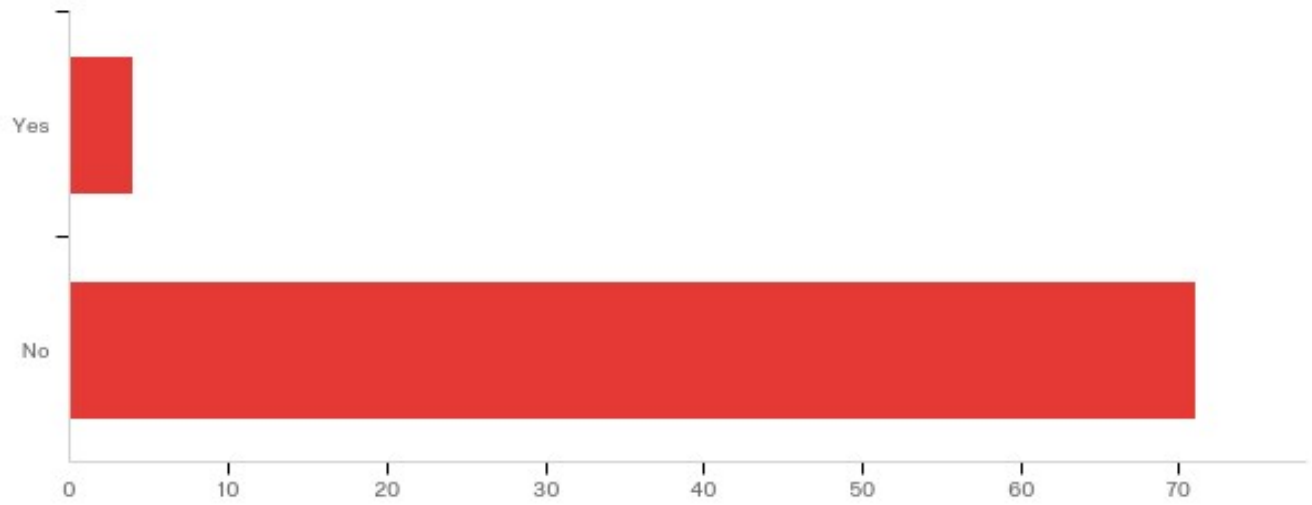
## Q4 - How did you get the lost item back?




| # | Answer | % | Count |
|---|---|---|---|
| 1 | Found it on my own | 31.25% | 5 |
| 2 | Friend found it | 12.50% | 2 |
| 3 | Stranger found it and contacted me | 31.25% | 5 |
| 4 | Posted on social media and received a response | 12.50% | 2 |
| 5 | Seen a post on social media about my lost item | 12.50% | 2 |
| 6 | Duke Police | 0.00% | 0 |
| 7 | Other | 0.00% | 0 |
| | Total | 100% | 16 |

of the 23% (16) who did, 25% got item back through social media engagement, while 75% got item back through people actively finding it and reaching out to them (31% had stranger find and contact them)

## Q5 - Have you ever offered a reward for something you lost?




| # | Answer | % | Count |
|---|---|---|---|
| 1 | Yes | 5.33% | 4 |
| 2 | No | 94.67% | 71 |
| | Total | 100% | 75 |

Most people are not in practice of offering a reward for lost items (71/75- ~95%)

## Q6 - What was the item you offered a reward for finding?

| What was the item you offered a reward for finding? |
| --- |
| Jacket |
| Water bottle |
| Iphone, bose noise cancelling headphones |
| wallet |

## Q7 - About how much was the item you offered a reward for finding worth?

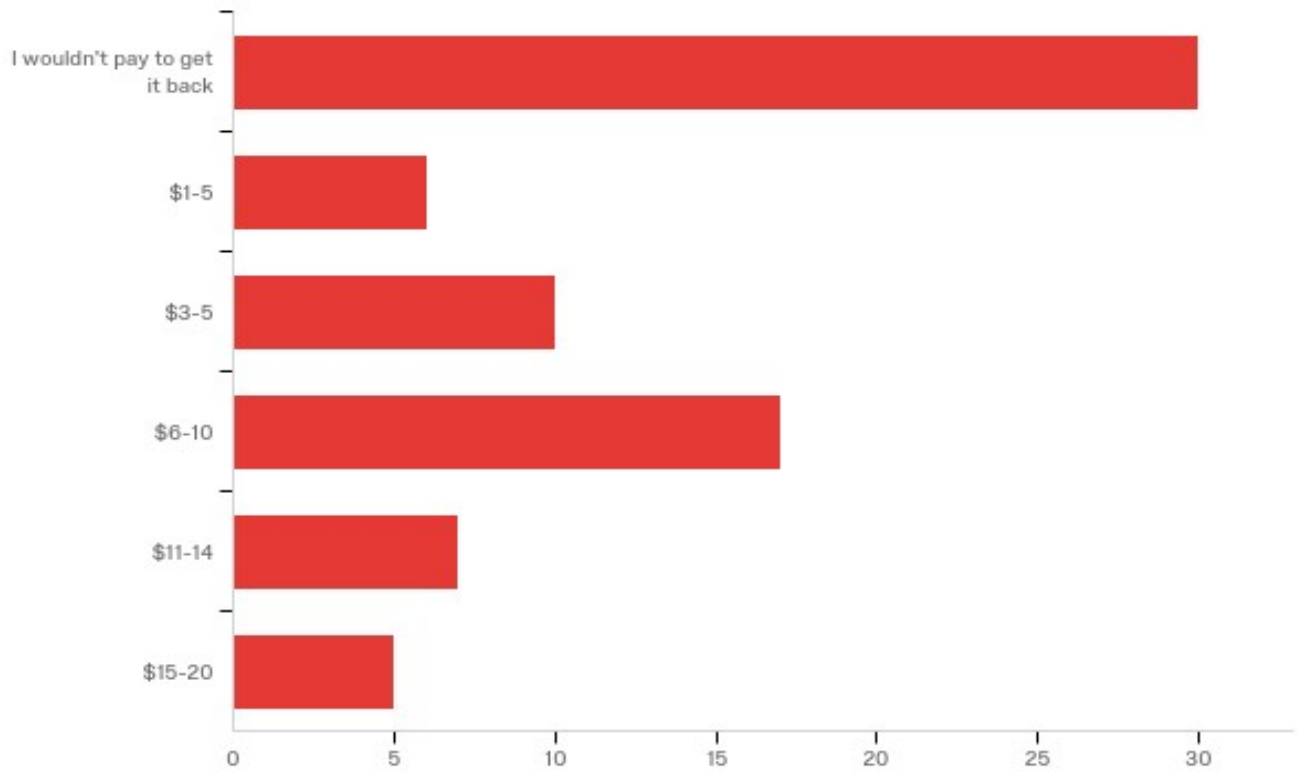
| About how much was the item you offered a reward for finding worth? |
| --- |
| $199 |
| $50 |
| headphones ~ 300, iphone ~500 |
| $20 |

Of those who did offer a reward, all were important items (i.e. wallet) or bigger-ticket items.

## Q8 - What was the reward you offered for finding the item?

| What was the reward you offered for finding the item? |
| --- |
| Unknown |
| Love |
| headphones 50, phone 100 |
| $10 |

## Q9 - How much would you pay to get a lost $20 item back?

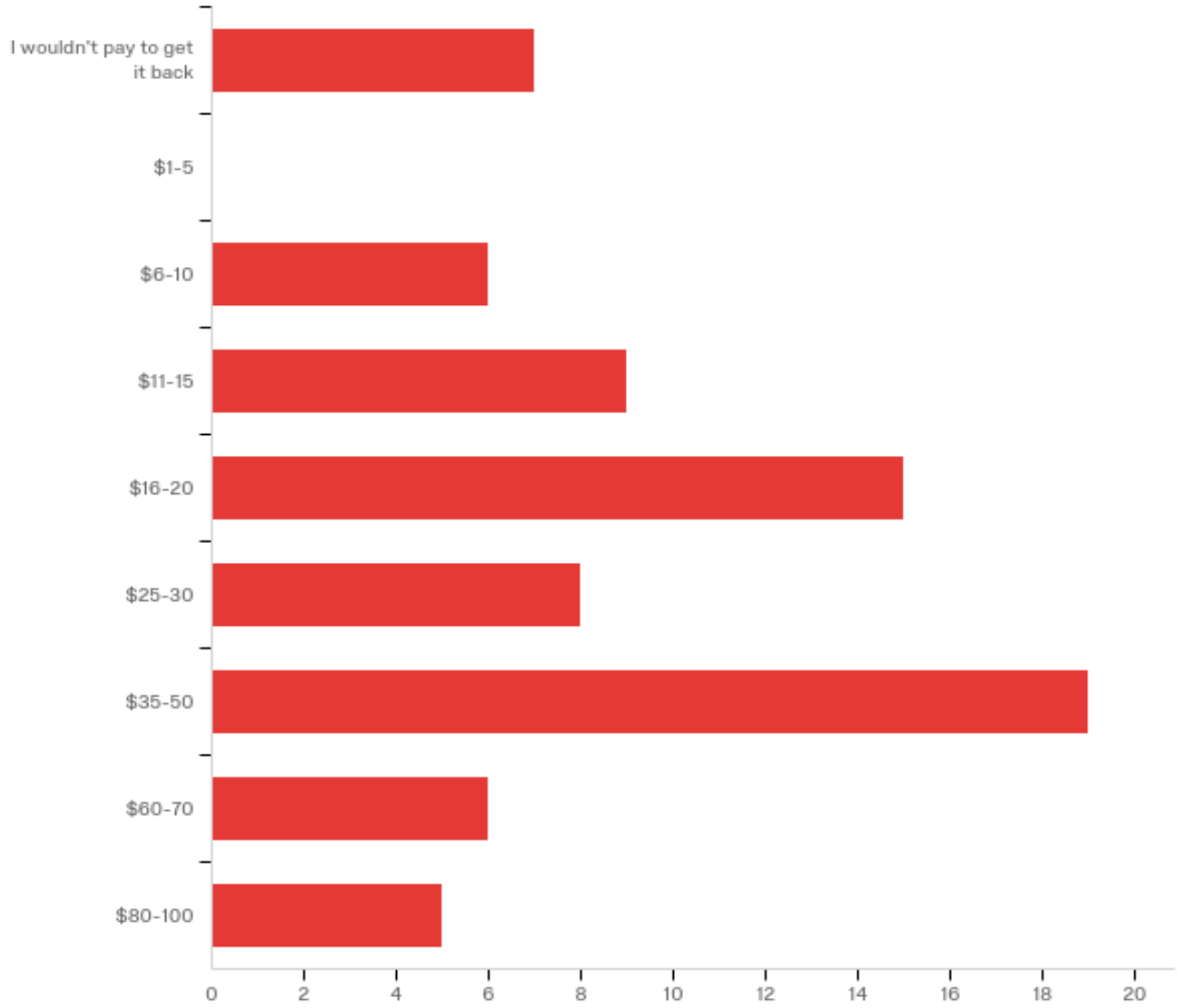



| # | Answer | % | Count |
|---|---|---|---|
| 1 | I wouldn't pay to get it back | 40.00% | 30 |
| 2 | $1-5 | 8.00% | 6 |
| 3 | $3-5 | 13.33% | 10 |
| 4 | $6-10 | 22.67% | 17 |
| 5 | $11-14 | 9.33% | 7 |
| 6 | $15-20 | 6.67% | 5 |
| | Total | 100% | 75 |

40% not willing to pay to get $20 item back

Still, 60% willing to pay: 22% pay between $6-10, 7% even willing to pay full price

## Q10 - How much would you pay to get a lost $100 item back?



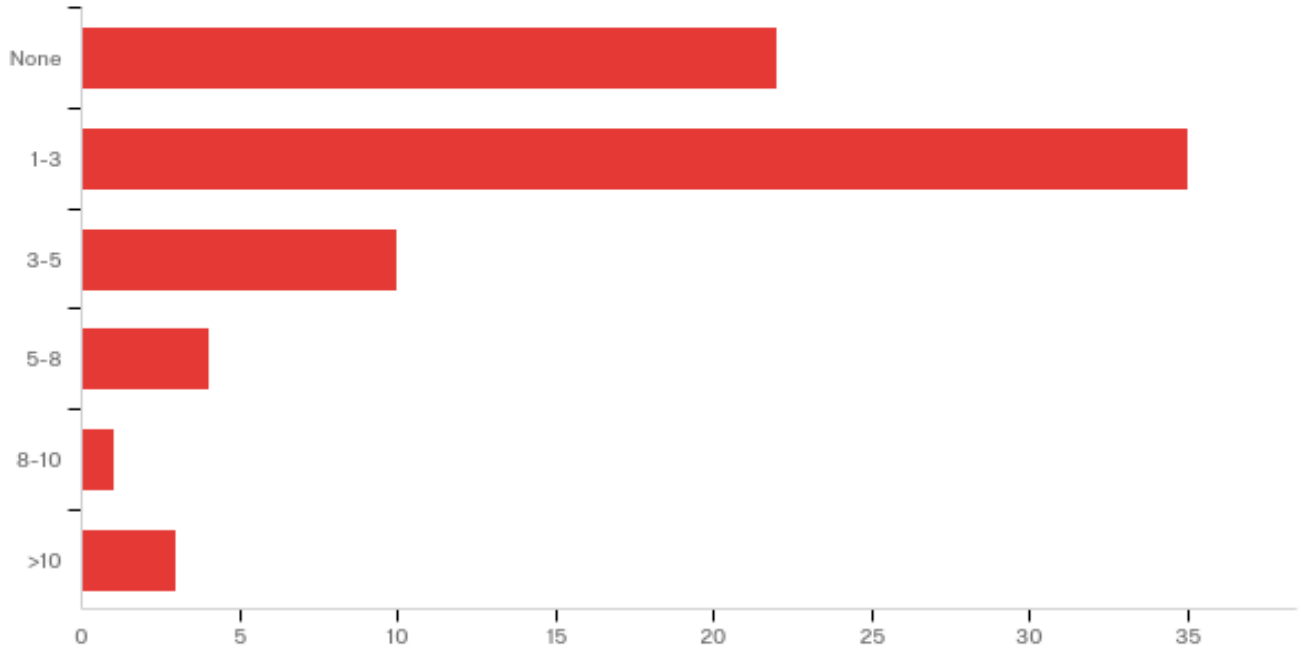

| # | Answer | % | Count |
|---|---|---|---|
| 1 | I wouldn't pay to get it back | 9.33% | 7 |
| 2 | $1-5 | 0.00% | 0 |
| 3 | $6-10 | 8.00% | 6 |
| 4 | $11-15 | 12.00% | 9 |
| 5 | $16-20 | 20.00% | 15 |
| 6 | $25-30 | 10.67% | 8 |
| 7 | $35-50 | 25.33% | 19 |
| 8 | $60-70 | 8.00% | 6 |

| | | | |
|---|---|---|---|
| 9 | $80-100 | 6.67% | 5 |
| | Total | 100% | 75 |

more than 50% said they would pay upwards of $25 to get a $100 item back

-%25 might even pay $50

## Q11 - How many lost items have you found since being at Duke?

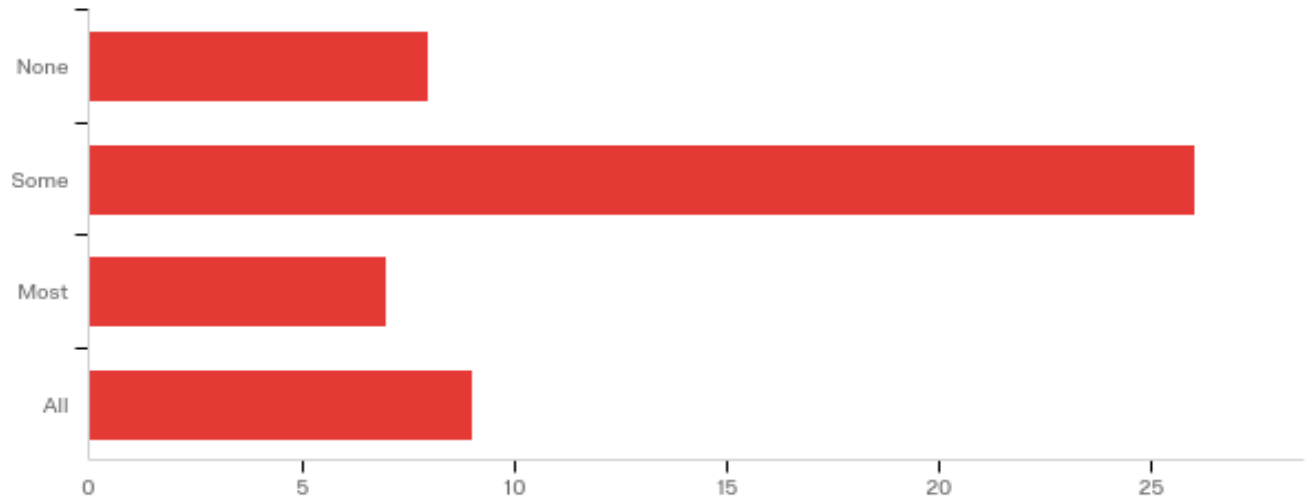



| # | Answer | % | Count |
|---|---|---|---|
| 1 | None | 29.33% | 22 |
| 2 | 1-3 | 46.67% | 35 |
| 3 | 3-5 | 13.33% | 10 |
| 4 | 5-8 | 5.33% | 4 |
| 5 | 8-10 | 1.33% | 1 |
| 6 | >10 | 4.00% | 3 |
| | Total | 100% | 75 |

~71% have found a lost item at Duke

-50% 1-3 items

## Q12 - How many of those lost items that you found were you able to return to the owner?




| # | Answer | % | Count |
|---|---|---|---|
| 1 | None | 16.00% | 8 |
| 2 | Some | 52.00% | 26 |
| 3 | Most | 14.00% | 7 |
| 4 | All | 18.00% | 9 |
| | Total | 100% | 50 |

16% were not able to return found item to owner

52% were only able to return some

Demonstrates lack of effective way of returning items to owners