

Duke Student Health Immunization Compliance Frequently Asked Questions

- 1. What happens if I do not complete the online forms and send in the proper documentation?**
Failure to comply with the State of NC and Duke University Immunization Requirements will result in the deactivation of your DukeCard. Your registrar will be notified and you will not be able to attend class or register for future classes.
- 2. What if I just send in my documentation but do not fill out the online forms?**
Failure to complete the online forms may cause a delay in processing your records. Go to the Student Health Website, <https://studentaffairs.duke.edu/studenthealth>, log into the Student Health Gateway by using your Net ID and password, and click on the "Forms" tab on the left menu bar.
- 3. Does my information need to be submitted on Duke's Immunization Requirement Form?**
This is the preferred method and will facilitate the processing of your record. This form can be found on the Duke Student Health Website under the Immunization Compliance tab.
<https://studentaffairs.duke.edu/studenthealth>
- 4. Is the TB Screening Questionnaire part of the Immunization Requirements?**
Yes. The form must be completed and *signed* by the student.
- 5. Can I re-submit the online form?**
No. Once you click the proceed button, your information is officially submitted.
- 6. What if I have additional immunizations after I have already submitted the Health Form?**
Send any additional immunization documentation to immunizations@duke.edu.
- 7. If I have completed the online immunization form, why do I need to submit my immunization records?**
Student Health staff cannot verify your online submissions without your official immunization record.
- 8. Will I receive notification that my records have been received?**
You will receive notification that your records have been received if you email them to immunizations@duke.edu. You will not receive notification of receipt if records are faxed or sent via US Mail.
- 9. Will I receive notification that my records have been processed?**
You will receive a secure message when your records are processed notifying you of your immunization status. If you are non-compliant, the message will outline what you are missing. You must provide us with these missing items within 30 days of the first day of class. If you are partially compliant, the message will inform you of the date your next vaccine or titer is due. If you are compliant, the message will inform you that no further action is necessary.
- 10. Will these messages be sent to my Duke email account?**
You will receive an email in your Duke account notifying you that you have received a secure message from Duke Student Health. Log into the Student Health Gateway (refer to #2 above) to review these messages. It is extremely important that you read all messages sent to you from Student Health. Failure to do so is the primary reason students fall out of immunization compliance, which leads to disruption in their educational experience.
- 11. Will I be allowed to attend class if I am told I am partially compliant or if I am unable to complete an immunization series prior to the registration date?**
Yes. Being partially compliant means that you cannot receive any more required vaccines until the necessary time has passed since your last vaccine(s).

12. What happens if I don't get my vaccine when the next dose is due?

If you do not receive the vaccine in the time frame stated in the message you receive, you will be withdrawn from class and your DukeCard will be deactivated.

13. My registration is on hold OR my DukeCard has been deactivated. What do I do now?

You should immediately contact Student Health at 919.681.9355 option 1 to schedule an appointment with the immunization nurse.

14. When I become compliant will my DukeCard be activated automatically?

It can take up to 24 hours for a hold to be removed once you have become compliant.

15. What is the difference between the Td and Tdap immunizations?

Td protects against tetanus and diphtheria. Tdap protects against pertussis as well as tetanus and diphtheria. Tdap vaccine was licensed in 2005 and is not available in all countries. If you need a dose of Tdap for immunization compliance, you can receive it at Student Health once you arrive at Duke. The State of NC requires 3 doses of a tetanus vaccine for college entry. One of these three doses MUST be a Tdap and one must have been given within the last 10 years.

16. What if my immunizations records are under my maiden name and I am registered at Duke under my married name?

You will need to attach a copy of your marriage certificate or proof of name change to verify that the record is yours.

17. I am pregnant but not up-to-date on my immunization requirements. What can I do?

You will need a note from a physician verifying your pregnancy and your approximate due date. Your immunization compliance will be placed on a temporary hold until your baby is born.

Important things to remember:

- Email is the preferred method to submit your records: immunizations@duke.edu.
- Each record submitted must be legible and have your full name and date of birth on every page.
- Do not submit your records more than once.
- Due to high volume, it may take up to 4-6 weeks to process your records.
- Student Health staff will review your records and send you a secure message notifying you of your immunization status. You will need to log into the Student Health Gateway located at <https://studentaffairs.duke.edu/studenthealth> to read these messages.

For further immunization questions, please contact us at immunizations@duke.edu.

Duke Student Health
305 Towerview Drive (2nd floor of the Wellness Building)
919-681-9355

